Erich Heidolph 2625 East Oakland Ridge Dr. Columbia MO 65202

Nov 1st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Competition for internet service is crucial in my area. Without it I have to turn to the big company in town who charges much more for less and they are not nearly as reliable.

The customer service of a big company is terrible. When I have an issue now with a small local company I am usually able to have my problem resolved within minutes instead of hours, days, or weeks.

Free market competition is crucial to fair pricing and service for all. The last thing we need is a monopoly for our internet.

Erich Heidolph